

ECC Net

Different institutions and resources

One aim: The protection of the European consumer



Name of the centre:	ECC Ireland
Name of the host structure:	National Consumer Agency
Type of the host structure:	Public body established by law
Date of foundation:	1 st May 2007, taking over the functions of the Office of the Director of Consumer Affairs



- **Structure of ECC Ireland:** Private company with registered charitable status
- **Date of foundation: structure** Current ECC company since February 2003. Established 1997. Structure may change again.

Focus on the host structure:

National Consumer Agency

- enforcement
- advocacy
- research
- consumer advice (national issues)
- promotional campaigns



Focus on ECC Ireland:

- information and advice
- assistance with cross-border disputes
- promotion
- evidence based reports
- liaising with enforcement agencies / other stakeholders

Main topics for ECC Ireland

- Air passenger rights, shopping online, cars, scams

Main activities

- Case handling, promotion, reporting to stakeholders

What ECC Ireland does not do

- Name and shame, deal with foreign property purchase

PERSONNEL:

ECC Ireland

- Total 8
- Director: 1
- (Legal) Advisers: 5 (1 part-time)
- Press officer: 1 (part-time)
- Support staff: 1 (part-time)

Host structure: National Consumer Agency

- Total approx. 60 (excluding ECC)